hazconnect CASE STUDY

Illinois Boosts Safety with Better Info and Access

Old, Manual Process was Difficult to Sustain

- Administrators **lost facility data** while importing into the Tier 2 Submit program.
- Administrators spent a **lot of time importing** all e-mail attachments, CDs, and diskettes into the old program.
- Administrators **spent a lot of time and money on printing out paper copies** of Tier II reports and attachments for their own files.
- Program administration team took **more than 6 months to complete inventory data entry**.
- In addition to IEMA's core Tier II team, IEMA employed **additional clerical support** to work part-time with Tier 2 data entry activities.
- Each year the **printing process took at least three months to complete.**
- **Historical reports were stored in 10 large filing cabinets** It took 10 large vertical filing cabinets to store each year's reports.
- Each year, in December, Tier 2 **reminder letters were printed and mailed to all 7,000 facilities**.
- The program group spent **approximately 100 hours preparing a mailing list**, printing letters, stuffing envelopes, and transporting letters to the mailroom.
- The program group **spent over $1,700 in postage, letterhead, and envelopes**.

Hazconnect Boosts Productivity

Significant Savings with New System

- Reports and archive data is **available 24x7** to businesses and program administrators.
- **Critical data to be shared with the LEPCs and fire departments statewide easily**.
- **99.99% success rate in the first year statewide**. Only a few facilities sent in hardcopy reports.
- Tier II Report review completed in **less than 2 months without the help of any additional clerical support** that core staff relied on during the previous years.
- **Expenses** for resource time and mailouts have been **slashed**.
- **Time is freed up** to conduct compliance assurance on facilities for the first time since 2001.