



Challenges

- The Tier 2 Submit floppy disk program would override reports if the facilities had the same record key IDs.
- Administrators lost facility data while importing into the Tier 2 Submit program.
- Administrators spent a lot of time importing all e-mail attachments, CDs, and diskettes into the old program.
- Administrators spent a lot of time and money on printing out paper copies of Tier II reports and attachments for their own files.
- Program administration team took more than 6 months to complete inventory data entry.
- In addition to IEMA's core Tier II team, IEMA employed additional clerical support to work part-time with Tier 2 data entry activities.
- Since Tier 2 Submit software has no archive capabilities, staff had to print out each Tier II report for facilities that reported electronically.
- Each year the printing process took at least three months to complete.
- Historical reports were stored in 10 large filing cabinets. It took 10 large vertical filing cabinets to store each year's reports.
- The program group spent approximately 100 hours preparing a mailing list, printing letters, stuffing envelopes, and transporting letters to the mailroom.
- The program group spent over \$1,700 in postage, letterhead, and envelopes.

Gains after Implementing Hazconnect

- **The program team had a 99.9% success rate of online submission in the first year statewide.**
- **Completed the Tier II Report review in less than 2 months without the help of additional clerical support.**
- **Expenses for resource time and mailouts have been slashed.**
- **Reports and archive data are available 24x7 to businesses and program administrators.**
- **The system's Export to CAMEO feature allows critical data to be shared with the LEPCs and fire departments statewide easily.**
- **IEMA has the resources to conduct compliance assurance on facilities for the first time since 2001.**
- **Have more time to concentrate on other areas such as Hazard Mitigation.**

Learn more at: <https://hazconnect.com>