

NC County Extends Vital Info to First Responders

Challenges

- Administrators mailed paper compliance packages to each facility (average cost of \$4,000 annually on just postage and mailings).
- Most facilities had a manual process for filling the forms each year increasing costs for compliance.
- Administrators had to manually enter each hardcopy they received from their facilities into the EM 2000 program, costing the county more than 600 hours of administrative time per year.
- Facilities mailed 302 and 311 reports to the county, the county made corrections, and then mailed the corrected forms back to the facility for final certification. The facility then sent the final version back to the county for completion of these reports. A revision report could take up to four weeks to process.
- Even though the county spent 6 months annually updating the EM 2000 system, responders were not able to use this data since the system was down for months at a time.
- Because the EM 2000 system was always down, the administrators had to print out all Tier 2 reports for hundreds of facilities and hand-deliver them to each of the fire departments annually.

Gains after Implementing Hazconnect

- **Hazconnect has helped FMEMO identify non-compliant facilities.**
- **Responders and Planners gain visibility before walking into the scene of a hazmat incident.**
- **The Inspections Department uses the system to research each site before conducting the inspection.**
- **Administrators no longer have to mail hardcopy forms to each facility saving the county \$4,000 each year in postages.**
- **County administrators have saved more than \$12,000 on reduced hardcopy entry.**
- **Each fire department saves time and resources otherwise spent on printing and storing hardcopy reports.**

Learn more at: <https://hazconnect.com>